Bidder Name	QUESTIONS	ANSWERS
All Round Service	Please could you advise on the pricing schedule in regards to Annexure E. As per annexure B of the document it specifies that staff will be required ranging from 1-20 days per months, however the pricing schedule (Annexure E) requests that we add 144 staff for 160 hours per month. This is a total of 23040 working hours. If we go according to Annexure B, the total number of hours should only be 3992. This will have a massive impact on the total pricing. Is there any chance that we can adjust the Pricing schedule to remove the line that says that we must multiple the staff count by 160 hours, or should we cost all staff at 160 hours per month? Thank you for the response, but I believe there is a bit of a misunderstanding. I understand that the below response can be used for the 45 fixed staff, but it does not make sense that it is used on the 144 service points. There is 144 service points, but only 3 of the sites require staff to work 160 hours a month. The other 141 sites varies from 1 day (8 hours) to 16 days (128 hours) a month. So if we use 160 hours as a basis, but a staff member is only required to work 8 hours on a specific site for the month, there will be a difference of 152 hours?	Staff work an 8-hour day x 20 days equates to 160 hours and for this you need to provide your unit rate times the number of staff as per column B rows 6 and 7 and then complete column C the monthly. Bidders must quote as per the annexure E which is a monthly costs the spreadsheet. The number of days at service points is just an indication. They must quote for the monthly.
	As mentioned below, the total amount of hours for the service points should only be 3992 hours.	

	This is a 8 hour day times by 499 days required for staff members 8 (hours) x 499 (days) = 3992 hours. If we cost at: 144 service point 8 hours a day for 20 days 144 x 8 x 20 = 23 040 hours In short, all possible submissions will cost for an additional 19 048 hours that staff will not work. Should we just cost on the pricing schedule format, or should we submit an adjusted proposal.	
Delta Cleaning & Hygiene	I am enquiring on the subject bid: The staff count as per annexure E indicates 144 staff to be priced for however as per the scope of work these 144 cleaners are not needed every day at the service points. Should we then follow the price schedule and price for 144 staff fulltime or only for the days needed?	Bidders must quote as per the annexure E which is a monthly costs the spreadsheet. The number of days at service points is just an indication. They must quote for the monthly
All Round Service	The Service Point how do we price this, Day Rate / Our Rate and exclude it from our final amount,	Bidders must quote as per the annexure E which is a monthly costs the spreadsheet. The number of days at service points is just an indication. They must quote for the month
All Round Service	Deep cleaning, do we quote as per the Document quarterly	For deep cleaning yes they must quote quarterly as per clarity provided at the briefing sessions.
All Round Service	Waste certification, we have not renew as we didn't have waste contract, we have Letter to confirm we did application, will this be expectable.	Bidders to be referred to section 5.1.1 of the Terms of Reference that states that bidders must provide a certified copy of a valid certification for waste generation and waste transportation as issued by delegated organs of state in accordance with

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the National Environment Management, Waste Act No 59. Of 2008 and any Environmental Bi — laws, or proof of a signed agreement or letter of intent from a registered waste generation and waste transportation/management company and certified copy of the certification of that company.